



Siksika Board of Education

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February 3, 2025

RE: PowerSchool Data Breach Update

Dear SBE Families,

We are writing to update you regarding the recent cybersecurity incident involving PowerSchool, the software vendor that provides our Student Information System (SIS). Today, PowerSchool initiated the process of notifying individuals whose information was determined to be involved.

PowerSchool has engaged Experian and TransUnion, trusted credit reporting agencies, to provide complimentary identity protection and credit monitoring services to current and former students and educators that had information exfiltrated from PowerSchool SIS. In the coming weeks, Experian (on behalf of PowerSchool) will be distributing direct email notifications to involved students (or their parent/guardian) for whom PowerSchool has sufficient contact information.

The offered credit monitoring services in Canada will be available for those who have reached the age of majority and will be provided by TransUnion and referenced in the notifications from Experian. The offered identity protection services will be available for all involved students and educators and will be provided by Experian.

Additionally, PowerSchool has worked with Experian to set up a dedicated, toll-free call center to answer any questions associated with both Experian and TransUnion's offerings and the incident. All the information regarding the activation of and access to these services will be included in the emails sent to you by Experian. Whether or not you receive an email, you may also visit [PowerSchool's website](#) to learn how to activate these offerings.

We remain committed to informing SBE staff and families on this matter and will do everything possible to provide accurate information. However, at this time, we do not have confirmation from PowerSchool about the number of SBE students and staff impacted nor clarification on what data may have been breached.

Thank you again for your support and understanding.

Sincerely,

SBE Leadership Team.